

# WE ARE PREPARED COVID-19



At Tshukudu Game Lodge we have implemented measurements to ensure guests' safety during the Covid-19 pandemic, and look forward to welcoming you back!

## PREVENTATIVE MEASURES TAKEN

### ON SAFARI



Vehicles are sanitised before and after each activity.  
Wearing of masks is compulsory.

### LIMITED SOCIAL CONTACT



We have reduced the maximum capacity. Units & Facilities are comfortably spaced.

### RESTAURANT



Dining set ups are thoughtfully considered to encourage social distancing. Surfaces and high touch areas are sanitised regularly

### INDIVIDUAL PLATING



All meals and snacks are individually plated.  
**NO BUFFETS WILL BE SERVED.**  
Strict hygiene protocols are enforced in our Food & Beverage Dept.

### CLEAN HANDS



Alcohol based (70%) hand sanitizer will be readily available throughout each of the units, communal areas and game drive vehicles.

### TEMPERATURE SCREENING



Daily temperature screening will be undertaken with our guests and our staff. This will be unobtrusive, with high regard for personal space and comfort.

### BEDROOMS



1. Room cleaning frequency reduced
2. Linen change frequency reduced
3. No turn down service
4. Ventilation during deep cleaning
5. Deep Clean before each check in

### STAFF



Staff received extensive Covid-19 Protocol training. Required PPE will be worn by all staff members. Required sanitisation and distancing procedures will be adhered to.

## OUR SUPPORTIVE PLANNING

### WHAT YOU MUST DO?



1. Complete the Covid-19 Declaration
2. Provide an accurate trip history
3. Daily Temperature Screening
4. Wear your mask
5. Maintain Social Distancing
6. Practise good hygiene

### EMERGENCY PARTNERS



In the event of a suspected COVID-19 case we have a doctor on call, who will take over in dispensing advice in a professional capacity.

### HEALTHCARE PROCEDURES



A clear procedure with our local medical emergency partners on the exact course of action to be taken in the event of a suspected case.

Contact us if you have any questions or concerns:

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